

FIATA DIPLOMA IN FREIGHT FORWARDING

Pilot Program (F2F) -Jordan



Validated by
The International Federation of Freight
Forwarders Associations (FIATA)



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Group of JLA/ LogiSkills team at JLA Event, Amman, Jordan – March 2025

www.jla.jo

Welcome

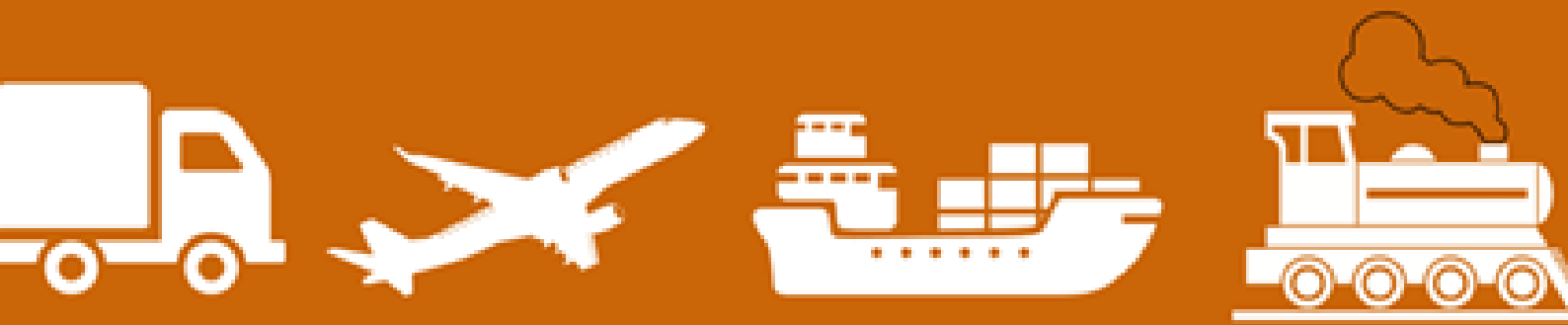
Today, the dynamic and complex **global logistics industry** is experiencing significant growth, driven by rapid advancements in supply chain technologies, increasing international trade, expansion of online retail and the rising demand for efficient transportation and warehousing solutions. As global logistics continue to evolve, there is a critical need for skilled logistics professionals who can navigate the evolving landscape of global supply chain management in an increasingly interconnected logistics industry.

The Jordanian Logistics Association (**JLA**) is the FIATA Association Member in Jordan accredited to conduct a validated training program leading to the **FIATA** Diploma in Freight Forwarding. **Logiskills**, the National Sector Skills Council for Logistics in Jordan, was established in 2018 to address the skills gap in the logistics sector and align workforce capabilities with labor market demands. Supported by the Jordanian Logistics Association (JLA) and the Ministry of Labor, Logiskills plays a pivotal role in enhancing the logistics workforce's productivity and competitiveness in Jordan.

Through this **Diploma program**, JLA and Logiskills, aim to bridge the skills gap in the logistics sector in Jordan and the region, better aligning labor market demands with workforce skills. This initiative comes at a time when the logistics sector in **Jordan** is expanding rapidly, generating employment opportunities and supporting the country's economic development



A Logistics and Supply Chain professional at JLA Event, Amman, Jordan – March 2025



Program Overview

WHY THIS DIPLOMA

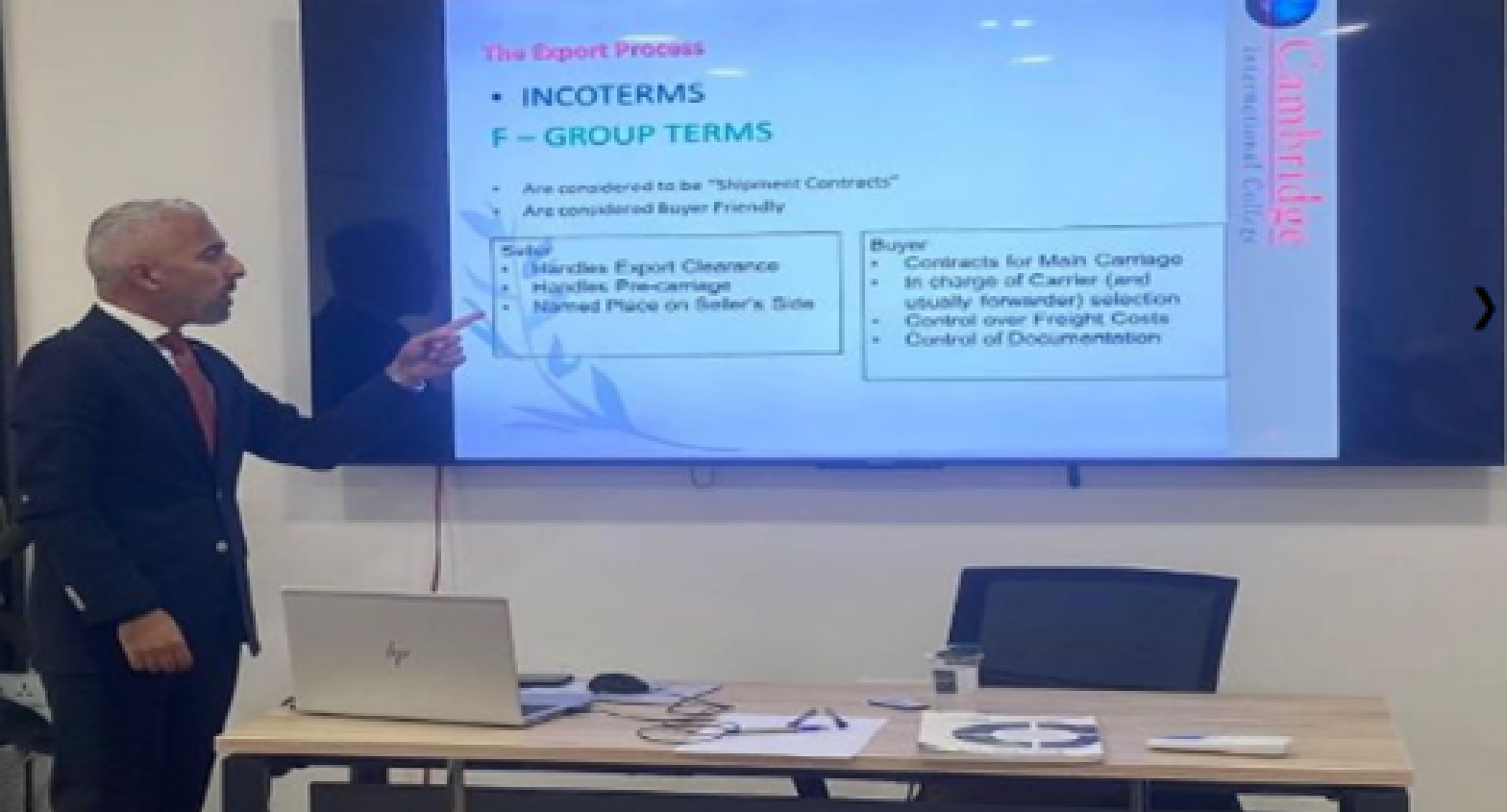
- The FIATA Diploma in Freight Forwarding blends theoretical knowledge with practical skills, making it both a professional and vocational qualification
- It is ideal for individuals looking to enter, advance, or transition into the logistics industry to gain job-ready skills and advance in career

WHO IS THIS DIPLOMA FOR?

- Fresh graduates seeking to enter the logistics sector
- Officials and/or professionals in the industry such as freight forwarders and logistics professionals, employees and officials of transport and customs clearance, owners of small and medium-sized enterprises in logistics.

ESSENTIAL REQUIREMENTS FOR ADMISSION

- To hold a secondary education certificate or its equivalent
- To be competent in the English language



A FIATA validated trainer and logistics expert at JLA premises, Amman, Jordan – Jan 2025

WHAT IS THIS PROGRAM ABOUT

- The Diploma program is designed to prepare students and professionals to become experts in the **freight and logistics sector**.
- Provides participants with comprehensive knowledge of transportation systems, customs clearance, and supply chain management, all built on internationally recognized standards.
- Presents an excellent opportunity to enhance competence in freight forwarding while acquiring essential skills that can only be gained through education, helping to advance one's career prospects.

WHAT CAN YOU EXPECT?

Participants will benefit from a diverse teaching approach, with modules led by FIATA-certified instructors and industry experts. The program will use FIATA-approved training materials to ensure high-quality content.

Graduates will receive diplomas signed by the FIATA President and FIATA Director General, with details including the title, diploma number, name of the graduate, and date and place of issuance. Upon completion, participants will be well-equipped for a wide range of career opportunities, including roles as;

- *Freight forwarders and logistics professionals*
- *Owners of small and medium-sized enterprises in logistics*
- *Shipping Line and Air Cargo operators*
- *Supply Chain and Warehousing Managers*
- *Transport and Distribution Supervisors*
- *Employees of transport and customs clearance companies*
- *Consultants in the logistics industry and in International Trade*

WHAT WILL YOU LEARN?

This FIATA Diploma covers the following topics:

- Introduction to Freight Forwarding and Logistics Services
- Land, Sea, Air, and Rail Transportation
- Supply Chain Management and Logistics Services
- Customs Procedures and Clearance
- Shipping Documents and International Trade
- Cargo Insurance and Risk Management

Program Content

The curriculum consists of 15 Modules delivered over a 28-weeks face-to-face learning phase .

MODULE 1

AN INTRODUCTION TO FREIGHT FORWARDING

The student should be able to explain the business aspects of Freight Forwarding and to describe the various activities of a Forwarding company (36 hours*). Topics covered include:

Introduction to Freight Forwarding

- International Organizations
- Organization of the Company
- Financial & Legal Requirements
- FIATA Documents & Forms
- Transport Geography
- Special Transport Services
- Packing Requirements
- ICT (Intro Only)

MODULE 2

SEA TRANSPORT (GENERAL)

The student should be in a position to give information on the basic regulations for sea shipments, services offered, and most current types of ships in use. They should be familiar with the documents used for sea carriage. Furthermore, they should be able to explain the pricing of ocean freight. (36 hours*). Topics Covered include:

- Regulations for Goods Transport by Sea
- Intergovernmental/NGOs
- Shipping Services
- Types of Vessels
- Bill of Lading & Sea Waybill
- Other Documents
- Ocean Freight Pricing
- Geography of Ocean Transport

MODULE 3

MARITIME CONTAINERS (SEA CONTAINERS)

The student should be able to explain the functioning and the rules of international container shipments by sea. They should show knowledge of the most used container types, the necessary elements of freight forwarding process including shipping documents and also have an idea of pricing in order to be able to prepare an offer for handling maritime containers. (24 hours*). Topics covered include:

- Container Transport Knowledge
- Types & Specifications of Containers
- Loading Procedures
- Freight Forwarding Orders
- Offers & Pricing
- Geography of Container Traffic

MODULE 4

MULTIMODAL TRANSPORT

The student should be able to understand the concepts of International Multimodal Transport (IMT), know the advantages of IMT, appreciate the different types of IMT and its relationships with intervening parties, covering the various scopes of services provided by the MTO, able to explain the various risks, responsibilities and liabilities faced by the MTO, know the different types of international conventions covering the transport of general cargoes and dangerous goods in the different modes of transports and its combinations, know the executions of Import, Export and Transshipment via the IMT modes, understand what is Project Forwarding and appreciate the needs of Alternative Transport Solutions. (24 hours*). Topics covered include:

- Introduction & Features
- Types of Multimodal Transport
- Operators & Relationships
- MTO Liability
- Types of Documents
- Planning Import/Export Shipments
- Project Forwarding
- Alternative Transport Solutions
- Security & Risk Management
- Emerging Trends & Technologies
- Case Studies & Applications

Program Content

MODULE 5

AIR TRANSPORT

The student will be able to facilitate the movement of goods by airfreight conforming with procedures and relevant statutory measures. (54 hours). Topics covered include:

- Industry Regulations
- Air Cargo Agency
- Geography & Routing
- Aircraft & Handling
- Cargo Bookings & Acceptance
- Cargo Automation
- Air Cargo Rates
- Air Waybill
- Chartering Aircraft
- Dangerous Goods Overview
- Airfreight Developments

MODULE 6

ROAD TRANSPORT (GENERAL)

The student will be able to facilitate the movement of goods by road transport, conforming with procedures and relevant statutory measures. (54 hours*). Topics Covered include:

- Legal Requirements
- Types of Road Vehicles
- Waybills & Documents
- Road Freight Pricing
- Geography of Road Transport

MODULE 7

RAIL TRANSPORT

The student should be competent to give information on the legal aspects of carriage by rail and should be able to describe rolling stock (most important railcars) and combined traffic by rail. They should be able to explain how to complete consignment notes and how to work with rail tariffs. (24 hours*). Topics covered include:

- Legal Requirements
- Rail Transportation Methods
- Waybills & Documents
- Tariffs
- Rail Transport Geography

MODULE 8

NATIONAL/INTERNATIONAL CARRIAGE BY INLAND WATERWAY

The student should give summary information on how inland waterway transport is organized. They should also be able to list the most common barges and their particularities. They should know the documents to be used and give information on the pricing of freight shipped in barges. Finally, they should name the most important navigable waterways. (24 hours*). Topics covered include:

- Legal Requirements
- Types of Barges
- Waybills & Documents
- Freight Charges
- Inland Port Geography

Program Content

MODULE 9

CUSTOMS PROCEDURES

The student should be in a position to explain the necessity of customs duties and control on imported, exported or transit cargo. The student should be given brief information on the existing international conventions/agreements, structure of customs tariffs (national) and the forms used in their country. The student should be in a position to calculate customs duties and should be aware of Customs offences/frauds. (36 hours*). Topics covered include:

- Customs Control Overview
- National Customs Tariffs
- Customs Procedures
- Freight Forwarder Liability
- International Conventions
- Customs Administration Duties

MODULE 11

INSURANCE

The student should be able to give information on the different possibilities of insurance coverage and its characteristics. They should also be in a position to state briefly the liability of carriers. Their knowledge should enable them to deal with simple insurance issues (10 hours*). Topics covered include:

- Liability Insurance
- Transport Insurance

MODULE 10

LOGISTICS

The student should be able to describe the role of the forwarder in logistic activities and define logistic systems. He also should state the main steps in a logistic project. He should be acquainted with terms such as JIT, 'pull systems', physical distribution, supply chain, tailor made services. He should also be familiar with the procedure of warehousing, types of warehouse and financial aspects of storage. (30 hours*). Topics Covered include:

- Logistics & Forwarding
- Logistics Concepts
- Physical Distribution Systems
- Supply Chain Management
- Information Control
- Value Added Services
- Commodity Systems
- Warehouse Rights & Duties
- Warehouse Types & Warehouse Construction & Safety
- Warehouse Charges/Rent
- Inventory Control

MODULE 12

DANGEROUS GOODS

The student should be able to demonstrate their application in practice, including use and completion of the necessary documents this is not DG training, it is at best general awareness. Recommend replacing with - Those who are required to ship dangerous goods should consult their national authority to ensure they are in complete compliance. (12 hours*). Topics covered include:

- Roles in the Transport Chain
- Dangerous Goods Regulations
- Classification & Identification
- Marking, Labeling & Handling
- Training
- Documentation

Program Content

MODULE 13

SAFETY AND SECURITY

The student will be able to describe current Safety and Security measures used in their daily practice as a Freight Forwarder and explain the difference between Safety and Security. They should list and describe existing Security programs in the transport chain, taking into account the different modes of transport. (12 hours*). Topics covered include:

- Safety & Security Definitions
- Security in Transport Chain
- Security Programs (AMS, CSI, C-TPAT, etc.)
- Security Measures in Europe

MODULE 15

SUSTAINABILITY IN THE FREIGHT INDUSTRY

The student should be able to describe foundational information of sustainability principles, practices and goals, with the focus on the freight industry (12 hrs*). Topics covered include:

- Environment & Sustainability
- Freight Impact on Climate Change
- Sustainability Standards
- Global Emission Commitments
- Reducing Carbon Emissions
- Tools for Sustainability

MODULE 14

DIGITAL OPERATIONS

The student should be able to demonstrate their application in practice, including use and completion of the necessary documents this is not DG training, it is at best general awareness. Recommend replacing with - Those who are required to ship dangerous goods should consult their national authority to ensure they are in complete compliance. (15 hours*). Topics Covered include:

- Barcoding & Application
- E-commerce
- Digital Security
- E-payments
- New Technologies

IMPORTANT: The Selection Committee reserves the right to interview candidates to validate the coherence of their professional background, qualifications, and motivation for pursuing the FIATA Diploma in Freight Forwarding, ensuring that their profile aligns with the program's Selection Criteria¹.

¹ Applicants have the right to request information about the selection criteria at any stage

CERTIFICATE OF VALIDATION

This is to confirm that the vocational training programme
FIATA Diploma in Freight Forwarding (in English) consisting of 15 modules submitted by

Jordanian Logistics Association - JLA

Complies with the FIATA Minimum Standards for issuing the

FIATA Diploma in Freight Forwarding

Geneva, Switzerland, 3 January 2025



FIATA
International Federation of Freight Forwarders Associations

Turgut Erkeskin
FIATA President

Stephen McDermott
Chair of the FIATA Logistics Institute

Program Assessment

The assessment is based on a formal computer-based examination that will measure individual's knowledge and proficiency following completion of each Module. It will include scoring grid for quizzes, participation, assignments and midterm and final exams.

Certification

Graduates will receive diplomas signed by the FIATA President and FIATA Director General, with details including the title, diploma number, name of the graduate, and date and place of issuance.

JLA AS THE FIATA
ASSOCIATION MEMBER IS THE
ONLY PARTY REPRESENTING
FIATA IN JORDAN.

Subject matter experts

The Program will be qualifying a large number of Jordanian professionals according to international standards and enhancing the quality of logistics services in Jordan, while increasing the competitiveness and employment opportunities of sector professionals. Its content is delivered by FIATA-validated instructors and industry and sector leading experts from Jordan.

All the instructors are specialists in key areas related to logistics and supply chain. They collaborate on the design and development of course materials, so your learning is shaped by their practical experience, expert insight and case studies.



Capt. Abdel Nasser Al-Sheikh Yousef
(Phoenicia Maritime Shipping Services)



Eng. Suha Abu Zaid
(JURF Navigation Lines and Ship Operation)



Samer Tell
(Luminus College)



Qusai Abed Aldeen
(Provider Freight Services)



Dr. Nidaa Habeeb
(NMT - Jordan)



Amjad Samawi
(Yarmouk River Forwarding & Logistics Svc)



Khaled AlBadarneh
(Needle Craft Group)



Iman Bkyrat
(New Jersey Cargo/Tristar)



Feras Sawan
(AlHussein Technical University)



Tamara Kawar
(Amin Kawar & Sons)



Muna Daas
(Byblos Freight Services)



Hani Al-Banna
(Amazon)



Mohammed Aref
(7Seas Logistics)



Firas Alramahi
(Kuwait Airways)



Khawam AlJarba
(Grand Arabia Shipping & Logistics Services)



Shady AlKhatib
(Maltrans)

FIATA Diploma in Freight Forwarding

Qualification Timeline - 28 weeks *

WEEK 1-2



MODULE 1: AN
INTRODUCTION TO
FREIGHT FORWARDING

WEEK 3-4



MODULE 2: SEA
TRANSPORT (GENERAL)

WEEK 5-8



MODULE 5: AIR
TRANSPORT

WEEK 9-11



MODULE 6: ROAD
TRANSPORT (GENERAL)

WEEK 12-14



MODULE 7: RAIL
TRANSPORT

WEEK 13-15



MODULE 3: MARITIME
CONTAINERS (SEA
CONTAINERS)

WEEK 15-16



MODULE 8:
NATIONAL/INTERNATIO
NAL CARRIAGE BY
INLAND WATERWAY

WEEK 17-19



MODULE 9: CUSTOMS
PROCEDURES

WEEK 19-20



MODULE 4:
MULTIMODAL
TRANSPORT-

WEEK 21-22



MODULE 10: LOGISTICS

WEEK 23



MODULE 12:
DANGEROUS GOODS

WEEK 24



MODUEL 13: SAFETY
AND SECURITY

WEEK 25



MODULE 14: DIGITAL
OPERATIONS

WEEK 26



MODULE 11:
INSURANCE

WEEK 27



MODULE 15:
SUSTAINABILITY IN THE
FREIGHT INDUSTRY



Week 7 Module 1

Week 10 Module 2

Week 14 Module 5

Week 15 Module 6

Week 17 Module 3&7

Week 20 Module 8

Week 22 Module 9

Week 24 Module 4 & 10

Week 26 Module 12 & 13

Week 27 Module 14

Week 28 Module 11 & 15

* Detailed Program Timetable and Materials are distributed upon formal enrollment



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**Jordanian
Logistics
Association**

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